



## **Transportation Dispatcher**

### **Calling all transportation logistics professionals!**

Are you looking for an opportunity to demonstrate your transportation logistics skills at a successful company? Are you a rock star when you work in a fast-paced environment? Do your customer service skills set you apart from the rest? Are you interested in growing your career in supply chain management?

If you answered yes to any of the above, then Torizon Logistics Inc. may be the right fit for you!

### **Who are we?**

Torizon Logistics Inc. is a 3rd party Logistics company based in Toronto, Canada which provides exceptional service and customized logistics solutions for clients across North America. Our customers trust us to find and book timely, cost effective, and reliable transportation solutions to suit their needs. Our customers can focus on their core business while we take care of the rest!

As a part of the Gambles Group of Companies, we got our start in 2007 as experts in the transportation of Fresh Produce. Today we provide transportation solutions across Canada and the United States.

Our people are the backbone of our business, therefore we are looking for people who are willing to grow and develop with us! We provide learning and development opportunities as well as a competitive total rewards package including: salary, benefits, and company matched pension.

### **Job Description:**

The Transportation Dispatcher is an integral part of our dynamic team. Our ideal candidate thrives in a fast-paced environment and is able to gain customer buy-in by building and maintaining relationships. Although you will be a part of a team, we need someone who can leverage their knowledge, skills, and experience to independently solve problems and deliver excellent customer service.

Please note: candidates must be willing to work a flexible, rotational on-call after hours shift which includes evenings and weekends.



### Key Responsibilities

- Contact and book carriers while ensuring the best rates and turnaround times for the customer
- Loading and scheduling trucks from designated USA shipping regions
- Multi-task, organize and prioritize information with Buyers and Shippers
- Work collectively with both internal and external business partners to provide accurate and timely dispatching services
- Establish and maintain exceptional relationships with customer base

### Core Competencies

- Excellent English verbal and written communication
- Positive customer-oriented attitude
- High attention to detail and organizational skills
- Ability to multi-task and handle competing priorities in a fast-paced environment
- Excellent computer skills, including Microsoft Office
- Teamwork and independent problem solving
- Research and negotiation skills

### Qualifications

- Minimum 2 years' experience in transportation, 3PL, or freight forwarding an asset
- Degree or Diploma in a related field (or equivalent work experience)
- Working knowledge of Loadlink or other dispatching software an asset
- Fresh Produce knowledge and/or experience a major asset
- Understanding of United States geography an asset

### **Application Process**

Interested parties should apply to [jobs@goproduce.com](mailto:jobs@goproduce.com)

Please note only qualified candidates will be selected for interviews.

Please note that Gambles Ontario Produce Inc., is an equal opportunity employer located in a heritage building with our main office at 165 The Queensway, Suite 240. During the recruitment process, if you require any accommodation please email [accessibility@goproduce.com](mailto:accessibility@goproduce.com) and we will make the required arrangements.